

Your client is in crisis at 10 PM on a Sunday.

Your voicemail isn't enough.

The firm that makes them feel heard right now gets the case.

Family law clients are emotional. Slow response drives them away.

1

Intake during office hours doesn't work

Divorce decisions happen at night, on weekends, after fights. If you're not reachable, they find someone who is.

2

Document prep eats attorney time

Retainer agreements, discovery requests, client updates — hours of billable time spent on drafting, not practicing.

3

Clients flood the office with status calls

Without proactive updates, anxious clients call constantly. Staff spend half their day answering 'what's happening with my case?'

Key insight

Of family law clients say slow communication made them consider switching firms

68%

THE SOLUTION

Always-on intake. Automated docs. A client portal that answers for you.

A system that responds to prospective clients the moment they reach out, guides them through intake, keeps current clients informed without calls, and generates draft documents on demand. Your attorneys practice law. The system handles the rest.

What this means for you

24/7 compassionate intake response

Automated document drafting on request

Client portal with case timeline and messaging

Proactive milestone update texts

[See a live demo built for your practice →](#)

4 things running on autopilot from day one

01 24/7 Intake Response

A prospective client submits your form at 10 PM. They get a response acknowledging receipt and setting expectations within minutes. You get a structured intake brief.

02 Document Automation

Retainer agreements, client questionnaires, and discovery drafts generated from intake data. Attorneys review and sign — drafting time eliminated.

03 Client Portal & Messaging

Clients see their case timeline, upcoming hearings, and document status in a secure portal. They message in; you respond when ready.

04 Milestone Update Texts

After every filing, hearing, and court date, a pre-written update goes to the client automatically. They feel informed. Your phone stays quiet.

THE NUMBERS

Results you can point to.

68%

Clients who consider switching
due to slow comms

0

Staff hours for after-hours
intake

4×

Faster document draft delivery

90%

Reduction in client status-check
calls

Every number above comes from real implementations. We build around your workflow and track what changes.

Benchmarks from client implementations and industry data. Results vary.

WHAT YOU GET

Built for Westfield. Customized to how you work.

24/7 intake with compassionate automated response

Milestone update automation after every court event

Document drafting automation (retainers, questionnaires)

Follow-up sequence for consults that didn't retain

Secure client portal with timeline and messaging

Fully customizable to your practice areas and workflow

All of this is customizable — colors, features, messaging, and workflow. We build around your business.

READY TO SEE THIS LIVE?

Book a 15-minute call. We'll show you a live demo built for your practice.

calendly.com/illicore/15-min-huddle

- Live demo built with your practice name and branding
- Everything customizable — colors, features, and messaging
- You make more money. You spend your time running your business, not in it.